

Customer Discount Request

Installation guide

Version 3.0.0

Supported version: 6.3.5.0 to 6.6.7.0

| Version | Date | Remarks |
|---------|------------|--|
| 3.0.0 | 06.03.2024 | Compatibility fix for 6.6.X versions |
| 2.0.2 | 11.03.2024 | Compatibility for Shopware version 6.5.8.7 |
| 2.0.1 | 14.02.2024 | [Fix] Compatibility for Shopware version 6.5.8.4 |
| 2.0.0 | 05.06.2023 | Added compatibility with Shopware 6.5 |
| 1.0.0 | 16.03.2023 | New release |

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1. ABOUT BRANDCROCK GMBH

BrandCrock GmbH is a one-stop software solution provider for all your business needs in more than 15 countries worldwide. We create sales-oriented corporate websites, internet-based software and web services. We are stationed in Munich, Germany, with other offices in Karachi and Chennai.

BrandCrock GmbH is one of Germany's leading and trusted offshore and outsourcing software solution providers for web designing and software development.

Since 2015 we have been in the field of information technology and software development; providing reliable and cost-effective solutions to individuals, business owners, start-ups, small to medium size companies (SME's) on-line retailers, production companies, Software and Design Agencies. BrandCrock is fulfilling a greater demand of software development at a reasonable cost for anyone interested in our professional skills especially the European and German based Market.

We have passionate teams and multi-talented individuals who are extremely committed to their work. At BrandCrock we are achieving robust, reliable, high quality IT solutions by practicing industry-proven methods cum standards in software development, project management and quality assurance methodologies.

For further information, please refer to our website www.brandcrock.com

2. MANAGING PLUGIN & CONTACT DETAILS

👉 This document relates to BrandCrock plugin for **Customer Discount Request** for **Shopware 6** contains important information about installation and usage of the plugin. At the same time, this document serves as performance and functional specification for features available in the plugin.

👉 If you face any issue or problems on installing or testing our plugin please contact our [Support team](#).

👉 Please don't change or modify the plugin without having any experience or understanding.

2.1 About this Plugin

Customer Discount Request plugin allows registered end-customers to request discounts on their preferred products based on the product quantity. The product detail page gives an option to request the discount percentage after choosing the purchase quantity. Upon customer's request, you can accept or decline the proposal. When you accept the proposal you choose to give the required quantity of the products at the request discount price. The customers can view the proposal status in the shop front-end, under notifications. If the proposal is accepted, they can checkout the products in the requested price and the discounted price appears in the cart.

3. PLUGIN INSTALLATION

The initial step is the installation of the plugin. The following screenshots will explain you in detail about the installation process,

Step 1: Login to shop backend, navigate to **Extensions** ▯ **My extensions**.

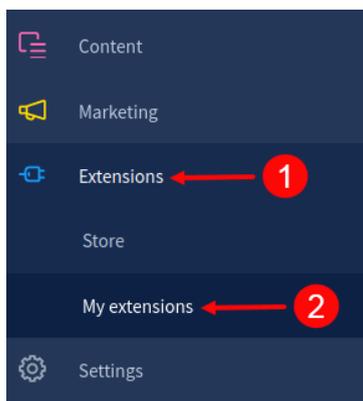


Figure 1

Step 2: Click the Upload extension to browse the BrandcrokCustomerRequestDiscount.zip file, select the plugin and click Open to upload the plugin.

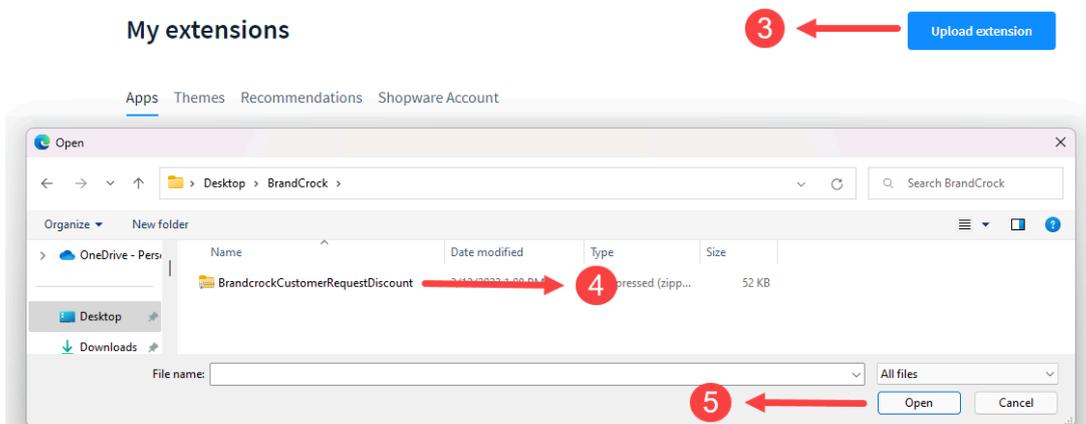


Figure 2

Step 3: After uploading the Customer Discount Request plugin, it will be shown under Apps in My extensions page.

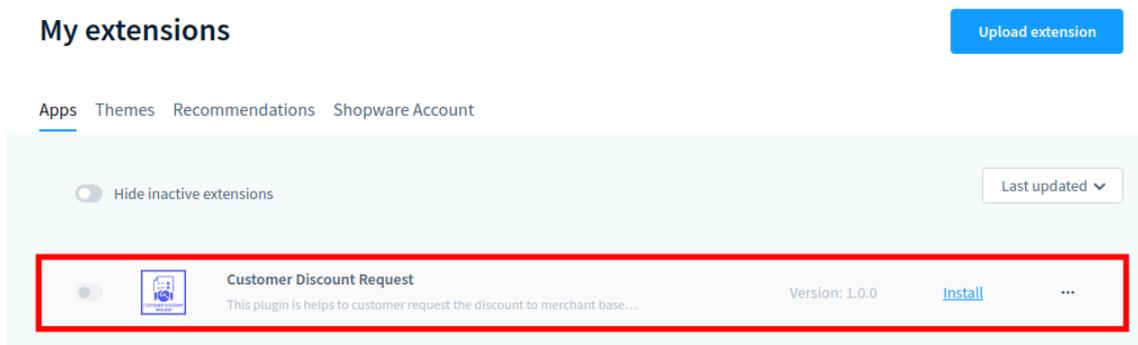


Figure 3

Step 4: Now, install the Customer Discount Request plugin by clicking Install as shown below

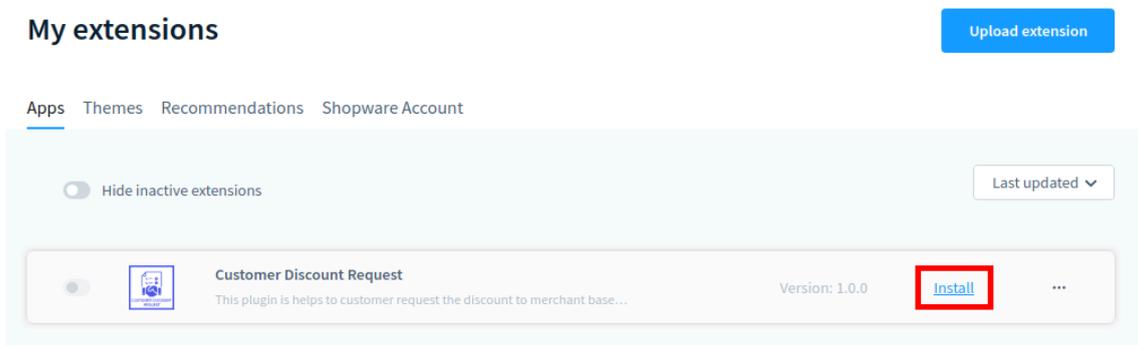
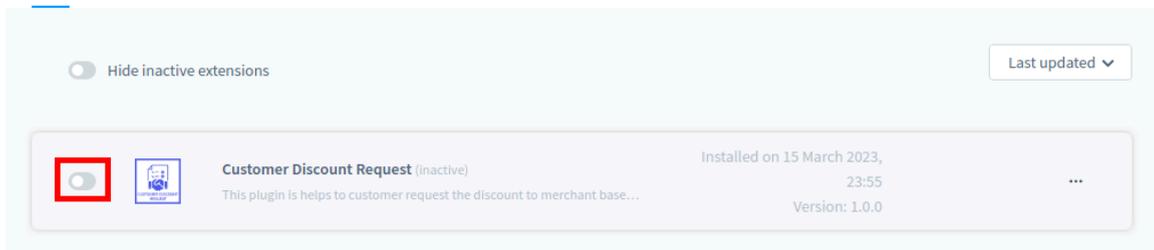


Figure 4

My extensions

Upload extension

Apps Themes Recommendations Shopware Account



Hide inactive extensions Last updated ▾

| | | | | |
|---|---|--|--|---|
|  |  | Customer Discount Request (inactive) This plugin is helps to customer request the discount to merchant base... | Installed on 15 March 2023, 23:55 Version: 1.0.0 | ⋮ |
|---|---|--|--|---|

Figure 5

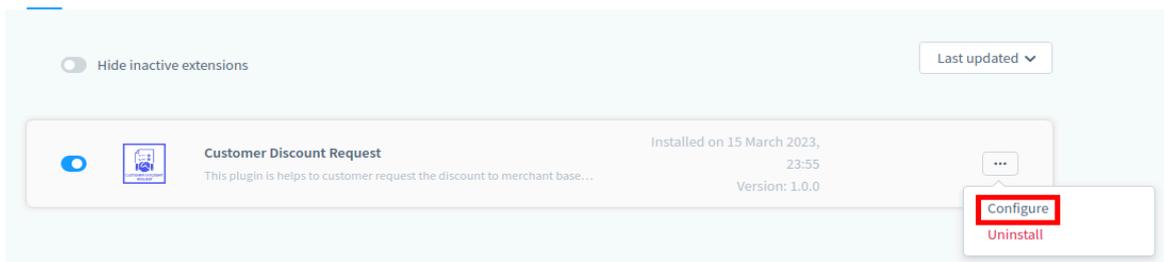
4. PLUGIN CONFIGURATION

Step 1: To configure the **Customer Discount Request** plugin, navigate to  **Edit** option and click **Configure**.

My extensions

Upload extension

Apps Themes Recommendations Shopware Account

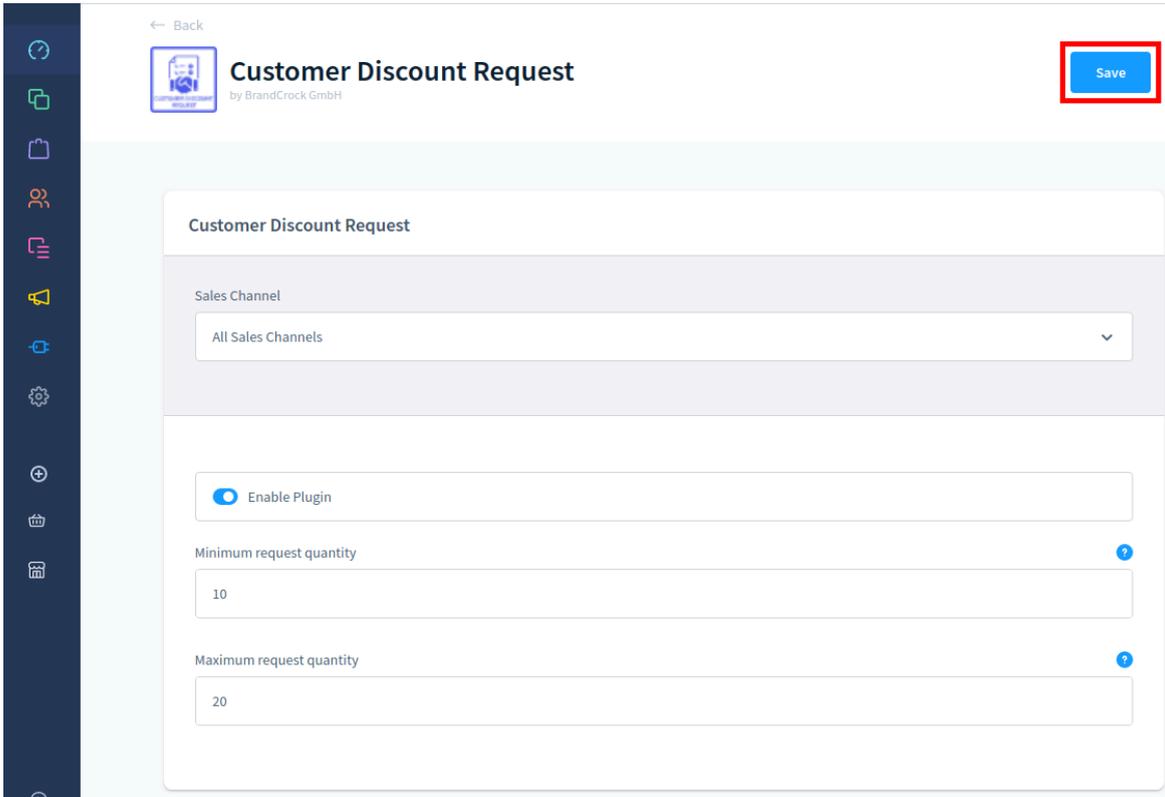


Hide inactive extensions Last updated ▾

| | | | | |
|---|---|---|--|------------------------------------|
|  |  | Customer Discount Request This plugin is helps to customer request the discount to merchant base... | Installed on 15 March 2023, 23:55 Version: 1.0.0 | ⋮ Configure Uninstall |
|---|---|---|--|------------------------------------|

Figure 6

Step 2: In the **Customer Discount Request** page, choose the sales channel, enable the plugin, set the minimum and maximum request quantity for the products and then click **Save** to save the settings.



← Back

Customer Discount Request
by BrandCrock GmbH

Save

Customer Discount Request

Sales Channel

All Sales Channels

Enable Plugin

Minimum request quantity

10

Maximum request quantity

20

Figure 7

5. PRODUCT CONFIGURATION

Go to **Catalogues** || **Products** as shown below

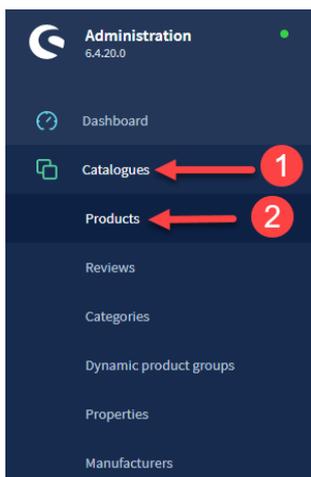


Figure 8

| Products (7) | | | | | | | | | | English | Add product |
|--------------------------|---|----------------|-------------------|--------|---------|----------|-----------|--|--|---------|-------------|
| <input type="checkbox"/> | Name | Product number | Manufacturer | Active | Euro | In stock | Available | | | | |
| <input type="checkbox"/> | Main product with properties | SWDEMO10007 | Shopware Fashion | ✓ | €19.99 | 50 | 50 | | | | |
| <input type="checkbox"/> | Main product, free shipping with highlighting | SWDEMO10006 | Shopware Freetime | ✓ | €20.00 | 50 | | | | | |
| <input type="checkbox"/> | Variant product | SWDEMO10005 | Shopware Fashion | ✓ | €19.99 | 50 | | | | | |
| <input type="checkbox"/> | Main product with advanced prices | SWDEMO10002 | Shopware Freetime | ✓ | €950.00 | 10 | | | | | |
| <input type="checkbox"/> | Main product with reviews | SWDEMO100013 | Shopware Food | ✗ | €1.99 | 40 | 40 | | | | |
| <input type="checkbox"/> | Main product | SWDEMO10001 | Shopware Fashion | ✓ | €50.00 | 10 | 8 | | | | |
| <input type="checkbox"/> | test | SW10000 | | ✓ | €50.00 | 10 | 10 | | | | |

Figure 9

In the Product edit page, choose the Specifications tab and scroll down to view the **Customer discount request** option under **Custom Fields** section. Enable the **Enable discount request for this product**, set the minimum request quantity and maximum request quantity for this product to apply the discount. Finally, save the changes made. Repeat the same for other products for which you wish to offer as a discount.

Main product with properties

English

Custom fields

Select custom field sets

3 Customer discount request

Enable discount request for this product

Minimum request quantity for this product ?

10 **5**

Maximum request quantity for this product ?

100 **4**

6

Figure 10

In the product detail page, the configured product shows an option to request a discount percentage after choosing the required quantity.

Demostore

Search all categories...

€22.00*

Home [Clothing](#) Free time & electronics

Clothing > [Men](#)

Main product, free shipping with highlighting

Shopware Freetime



€20.00*

Content: 1
Prices incl. VAT plus shipping costs

Free shipping

1

Add to shopping cart

Product number: SWDEMO10006

Customer Discount Request

Select your request quantity

Enter your request discount %

10

Enter your request discount

Request Discount

Figure 11

5. REQUEST OVERVIEW

After customers request price discounts, they appear in the shop backend for admin approval. As a shop admin you can approve or reject the proposal.

Go to **Customers** > **Customer's Request** to view the list of products for which customers requested a discount.

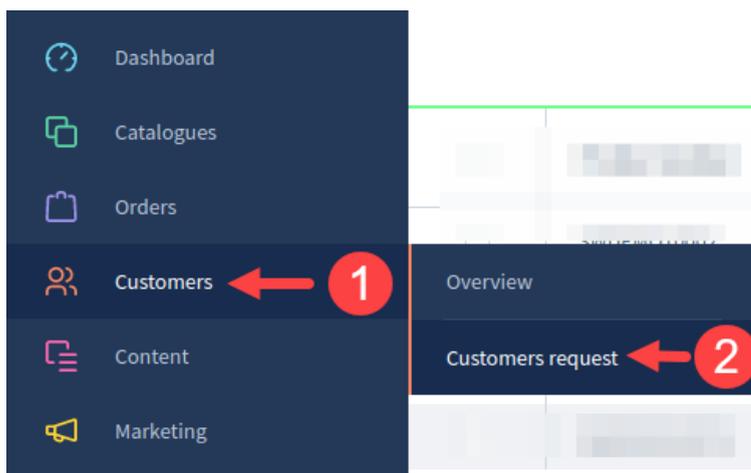
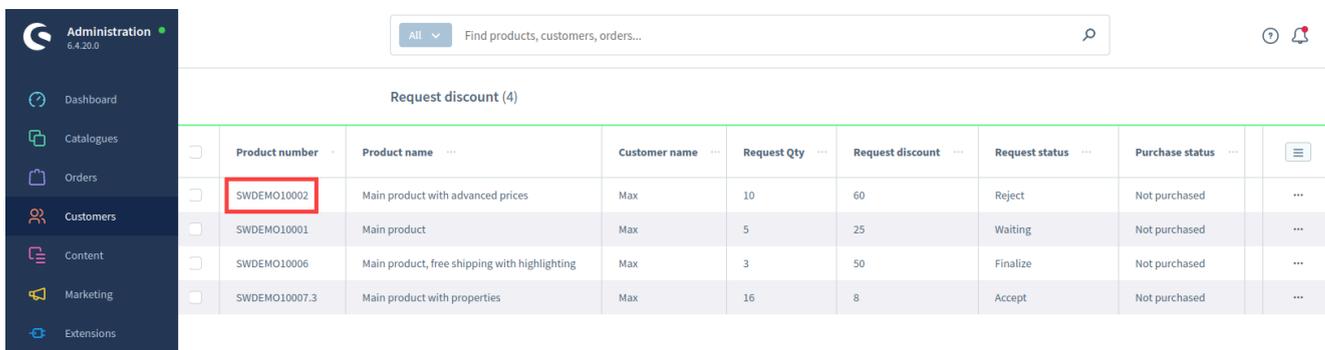


Figure 12

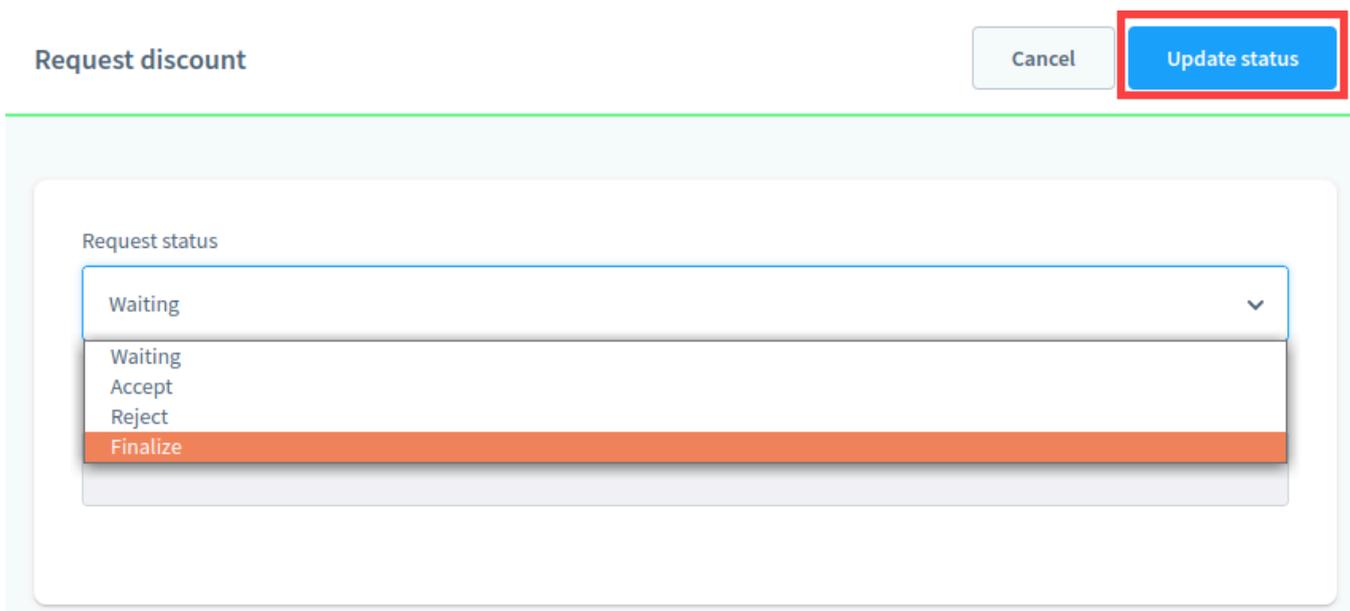
Click the product number to view the request details for the product.



| Request discount (4) | | | | | | | | |
|--------------------------|----------------|---|---------------|-------------|------------------|----------------|-----------------|-----|
| | Product number | Product name | Customer name | Request Qty | Request discount | Request status | Purchase status | |
| <input type="checkbox"/> | SWDEMO10002 | Main product with advanced prices | Max | 10 | 60 | Reject | Not purchased | ... |
| <input type="checkbox"/> | SWDEMO10001 | Main product | Max | 5 | 25 | Waiting | Not purchased | ... |
| <input type="checkbox"/> | SWDEMO10006 | Main product, free shipping with highlighting | Max | 3 | 50 | Finalize | Not purchased | ... |
| <input type="checkbox"/> | SWDEMO10007.3 | Main product with properties | Max | 16 | 8 | Accept | Not purchased | ... |

Figure 13

Next, choose the status of the discount request and update the changes. You can keep the request waiting, accept the request, reject the request or finalize the proposal for the price discount here.



Request discount Cancel **Update status**

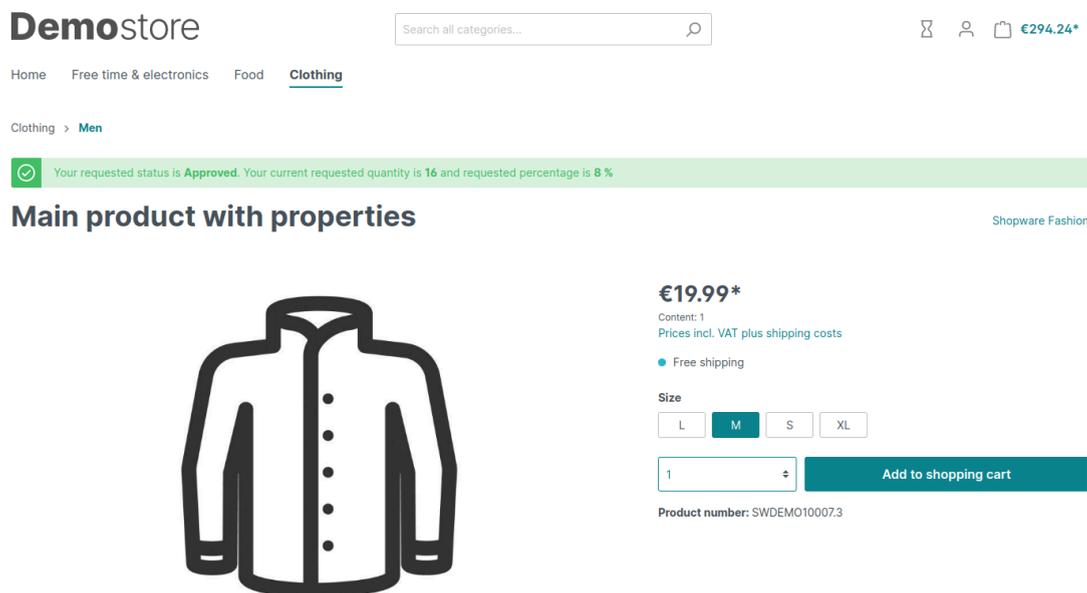
Request status

Waiting ▼

- Waiting
- Accept
- Reject
- Finalize**

Figure 14

The approved request status appears on the product detail page in the shop front-end as shown below



Demostore Search all categories... €294.24*

Home Free time & electronics Food Clothing

Clothing > Men

Your requested status is **Approved**. Your current requested quantity is **16** and requested percentage is **8 %**

Main product with properties Shopware Fashion

€19.99*
Content: 1
Prices incl. VAT plus shipping costs

- Free shipping

Size

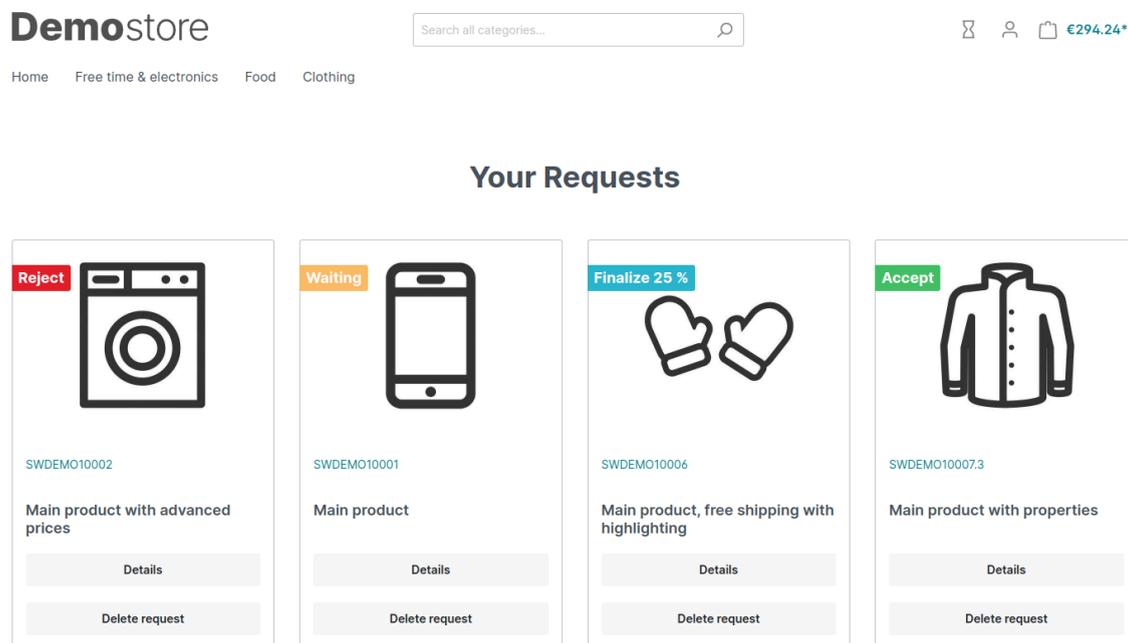
L M S XL

1 Add to shopping cart

Product number: SWDEMO10007.3

Figure 15

Additionally, customers can view the request statuses of the products under notifications in the shop front-end. From this page, they can proceed to checkout the product at a discounted price. The discounted price automatically appears in the cart page.



Demostore Search all categories... €294.24*

Home Free time & electronics Food Clothing

Your Requests

| | | | |
|---|---|--|--|
| <p>Reject</p>  <p>SWDEMO10002</p> <p>Main product with advanced prices</p> <p>Details</p> <p>Delete request</p> | <p>Waiting</p>  <p>SWDEMO10001</p> <p>Main product</p> <p>Details</p> <p>Delete request</p> | <p>Finalize 25 %</p>  <p>SWDEMO10006</p> <p>Main product, free shipping with highlighting</p> <p>Details</p> <p>Delete request</p> | <p>Accept</p>  <p>SWDEMO10007.3</p> <p>Main product with properties</p> <p>Details</p> <p>Delete request</p> |
|---|---|--|--|

Figure 16

6. PLUGIN UNINSTALLATION

To uninstall the extension, go to **Extensions** > **My Extensions**, and deactivate the plugin by disabling the plugin as shown below

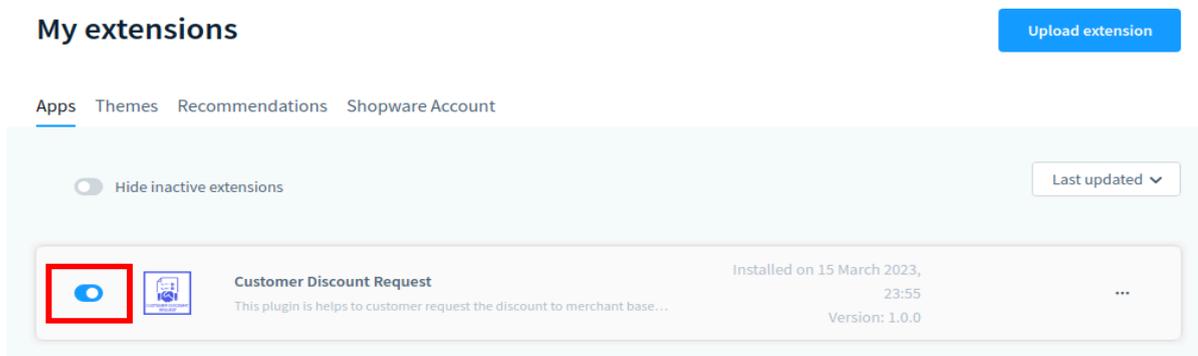


Figure 17

Next, click **Uninstall** as shown below

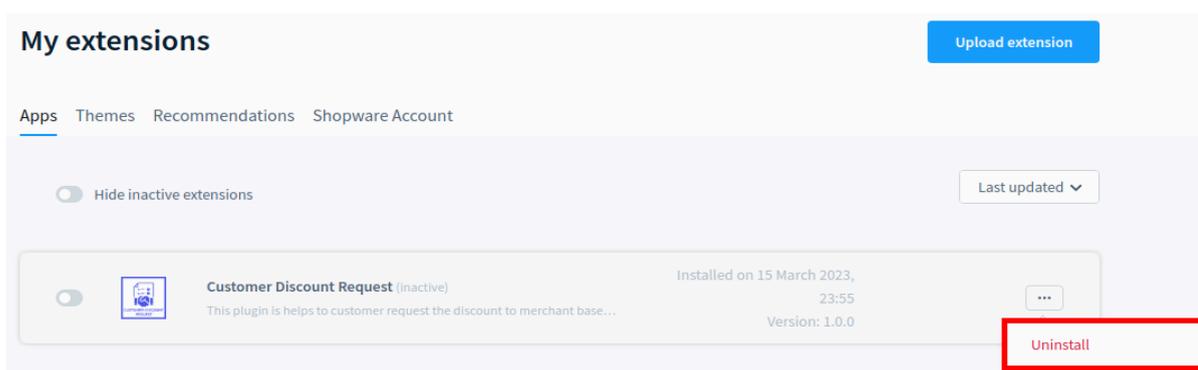


Figure 18

Finally, remove the plugin by clicking **Remove** as shown below

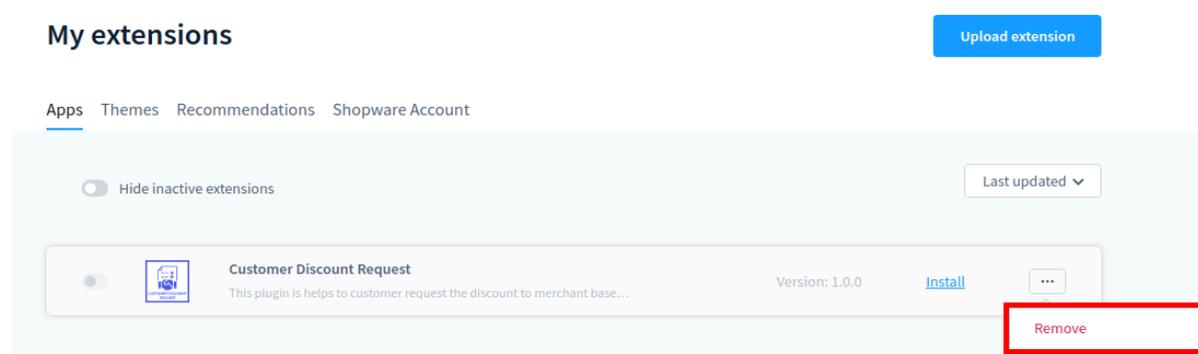


Figure 19



BrandCrock
Gateway To Digital Brand

7. IMPRINT AND CONTACT

| BrandCrock (Private limited) | BrandCrock GmbH |
|--|--|
| Address: Max-Planck-Straße 5 85716 Unterschleissheim Munich district Bavaria, Germany | Adresse: Max-Planck-Straße 5 85716 Unterschleißheim Landkreis München Bayern, Deutschland |
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| Managing Director/CEO: Bhavani Johnson | Geschäftsführer: Bhavani Johnson |
| Legal form: Company with limited liability | Rechtsform: Gesellschaft mit beschränkter Haftung |
| Jurisdiction: Amtsgericht München | Gerichtsstand: Amtsgericht München |
| Commercial register number: HRB 226 742 | Handelsregister: HRB 226742 |
| VAT No: DE 308 776 517 | Ust-ID-Nr: DE 308 776 517 |
| Line of Business: Delivery of services in Information Technology, software development and solutions. | Gegenstand des Unternehmens: Erbringung von Dienstleistungen der Informationstechnologie, Softwareentwicklung und -lösungen. |