

Order Status Analytics

Installation guide

Version 1.0.0

Supported version: 6.5.0.0 to 6.6.3.1

Version	Date	Remarks
1.0.0	24.06.2024	New release



TABLE OF CONTENTS

1. About BrandCrock GmbH	3
2. MANAGING PLUGIN & CONTACT DETAILS	4
2.1 About this Plugin	4
3. PLUGIN INSTALLATION	4
4. PLUGIN CONFIGURATION	7
5. PLUGIN UNINSTALLATION	10
6. IMPRINT AND CONTACT	12



1. About BrandCrock GmbH

BrandCrock GmbH is a one-stop software solution provider for all your business needs in more than 15 countries worldwide. We create sales-oriented corporate websites, internet-based software and web services. We are stationed in Munich, Germany, with other offices in Karachi and Chennai.

BrandCrock GmbH is one of the Germany's leading and trusted offshore and outsourcing software solution provider for web designing and software development.

Since 2015 we are in the field of information technology and software development; providing reliable and cost-effective solutions to individuals, business owners, start-ups, small to medium size companies (SME's) on-line retailers, production companies, Software and Design Agencies. BrandCrock is fulfilling a greater demand of software development at a reasonable cost for anyone interested in our professional skills especially the European and German based Market.

We have passionate teams and multi-talented individuals who are extremely committed to their work. At BrandCrock we are achieving robust, reliable, high quality IT solutions by practicing industry-proven methods cum standards in software development, project management and quality assurance methodologies.

For further information, please refer to our website www.brandcrock.com



2. MANAGING PLUGIN & CONTACT DETAILS

This document relates to **BrandCrock** plugin for Customer Membership Offer for **Shopware 6** contains important information about installation and usage of the plugin. At the same time, this document serves as performance and functional specification for features available in the plugin.

If you face any issue or problems on installing or testing our plugin please contact our Support team.

Please don't change or modify the plugin without having any experience or understanding.

2.1 About this Plugin

Order Status Analytics plugin adds detailed insights and visuals to the order page. Customers can easily see the current status of their overall orders, whether they are open, in progress, done, and cancelled. This transparency empowers customers by giving them a clear view of the progress of their purchases. Such features enhance the customer experience by fostering trust and satisfaction, critical elements in modern e-commerce interactions.

3. PLUGIN INSTALLATION

The initial step is the installation of the plugin. The following screenshots will explain you in detail about the installation process.

Step 1: Login to shop backend, navigate to **Extensions** → **My extensions**.

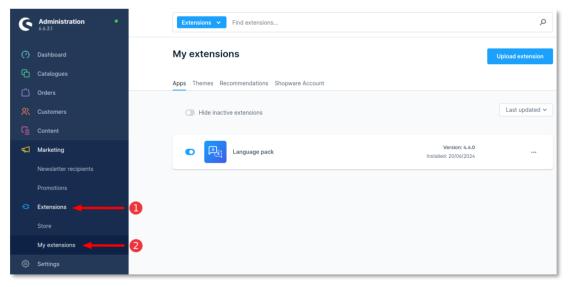


Figure 1



Step 2: Click **Upload extension** to browse the **BrandCrockOrderStatusAnalytics.zip** file, select the plugin and click **Open** to upload the plugin.

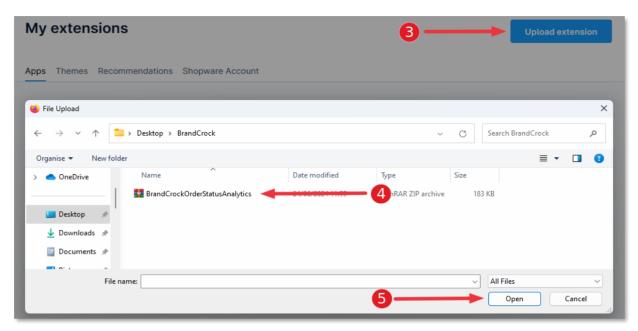


Figure 2

Step 3: After uploading the Order Status Analytics plugin, it will be shown under Apps in My extensions Page.

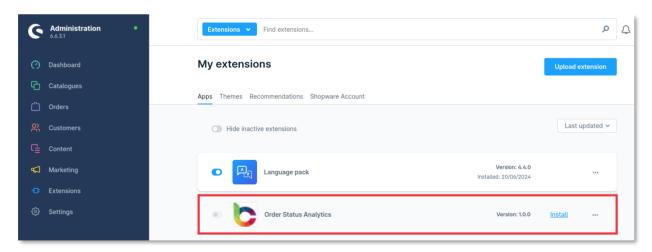


Figure 3



Step 4: Now, install the Order Status Analytics plugin by clicking Install as shown below.

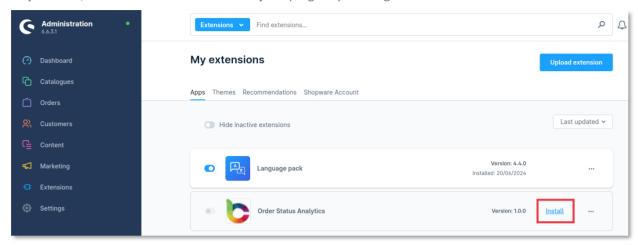


Figure 4

Step 5: Next, click **enable** switch to activate the **Order Status Analytics** plugin.

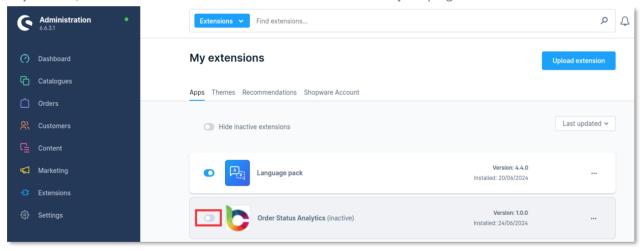


Figure 5



4. PLUGIN CONFIGURATION

Step 1: To configure the Order Status Analytics plugin, navigate to Edit option and click Configure.

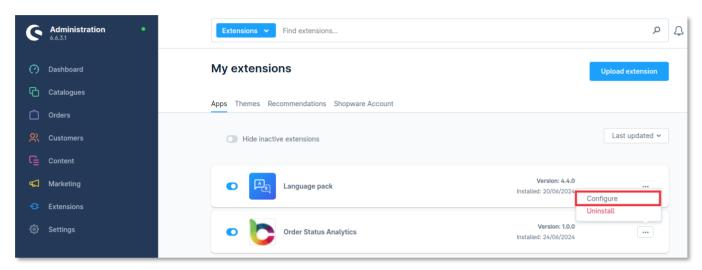


Figure 6



Step 2: In the **Order Status Analytics** page, choose the sales channel, provide the appropriate settings and click **Save** to save the changes.

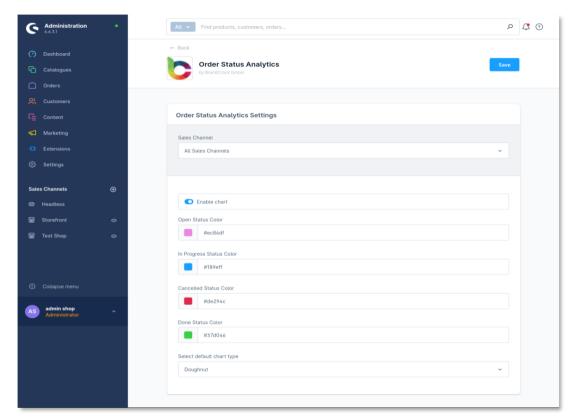


Figure 7

The configurable sections and their descriptions are tabulated below:

Section	Description
Enable chart	To enable or disable the chart.
Open Status Color	Choose the color of the "Open" order status for the chart.
In Progress Status Color	Choose the color of the "In progress" order status for the chart.
Cancelled Status Color	Choose the color of the "Cancelled" order status for the chart.
Done Status Color	Choose the color of the "Done" order status for the chart.
Select default chart type	Select the default chart type to display in customer order page.



Step 3: Once the customer places an order, the **order status chart** is displayed on the front-end as shown below.

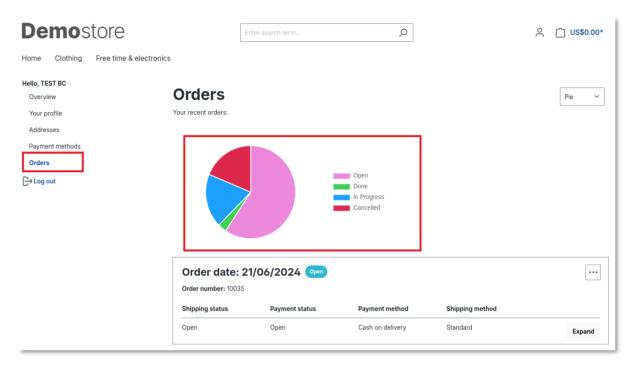


Figure 8



5. PLUGIN UNINSTALLATION

To uninstall the extension, go to **Extensions** \rightarrow **My Extensions**, and deactivate the plugin by disabling the plugin as shown below

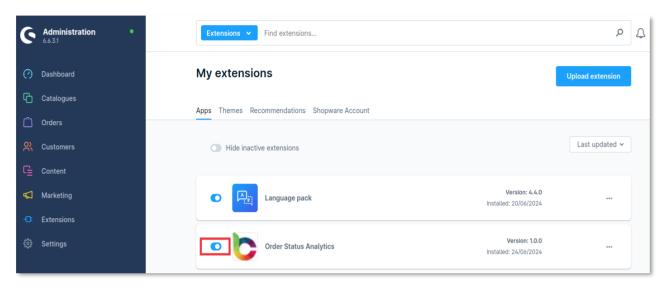


Figure 9

Next, click Uninstall as shown below

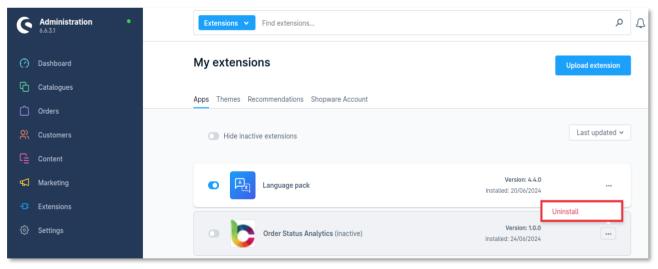


Figure 10



Finally, remove the plugin by clicking **Remove** as shown below

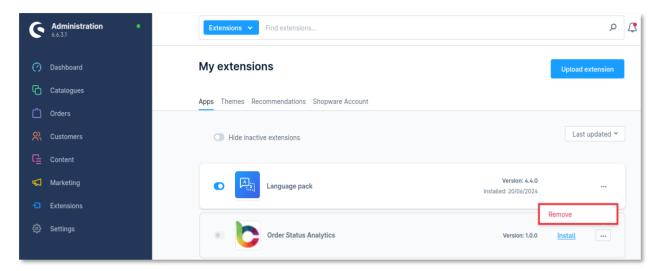


Figure 11



6. IMPRINT AND CONTACT

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Gegenstand des Unternehmens:

Erbingung von Dienstleistungen der Informationstechnologie, Softwareentwicklung und -lösungen.