Ticket System

Installation guide

Version 2.0.2

Supported version: 6.5.0.0 to 6.6.7.0

Version	Date	Remarks
2.0.2	22.07.2024	Minor bug fix in the negative count of the ticket availability
1.0.2	22.07.2024	Minor bug fix in the negative count of the ticket availability
2.0.1	10.07.2024	Minor bug fix in ticket availability count
1.0.1	10.07.2024	Minor bug fix in ticket availability count
2.0.0	16.04.2024	Compatibility fix for 6.6.X versions
1.0.0	26.12.2023	New release

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1. About BrandCrock GmbH

BrandCrock GmbH is a one-stop software solution provider for all your business needs in more than 15 countries worldwide. We create sales-oriented corporate websites, internet-based software and web services. We are stationed in Munich, Germany, with other offices in Karachi and Chennai.

BrandCrock GmbH is one of Germany's leading and trusted offshore and outsourcing software solution providers for web designing and software development.

Since 2015 we have been in the field of information technology and software development; providing reliable and cost- effective solutions to individuals, business owners, start-ups, small to medium size companies (SME's) on-line retailers, production companies, Software and Design Agencies. BrandCrock is fulfilling a greater demand of software development at a reasonable cost for anyone interested in our professional skills especially the European and German based Market.

We have passionate teams and multi-talented individuals who are extremely committed to their work. At BrandCrock we are achieving robust, reliable, high quality IT solutions by practicing industry-proven methods cum standards in software development, project management and quality assurance methodologies.

For further information, please refer to our website www.brandcrock.com

2. MANAGING PLUGIN & CONTACT DETAILS

👉 This document relates to **BrandCrock** plugin for Customer Membership Offer for **Shopware 6** contains important information about installation and usage of the plugin. At the same time, this document serves as performance and functional specification for features available in the plugin.

👉 If you face any issue or problems on installing or testing our plugin please contact our **Support team.**

👉 Please don't change or modify the plugin without having any experience or understanding.

2.1 About this Plugin

Ticket System plugin allows you to create, manage and sell tickets to events. The shop admin can set ticket availability periods, the price and the total number of tickets. Ticket count gets changed after being sold.

3. PLUGIN INSTALLATION

The initial step is the installation of the plugin. The following screenshots will explain you in detail about the installation process.

Step 1: Login to shop backend, navigate to **Extensions ⟶ My extensions**.
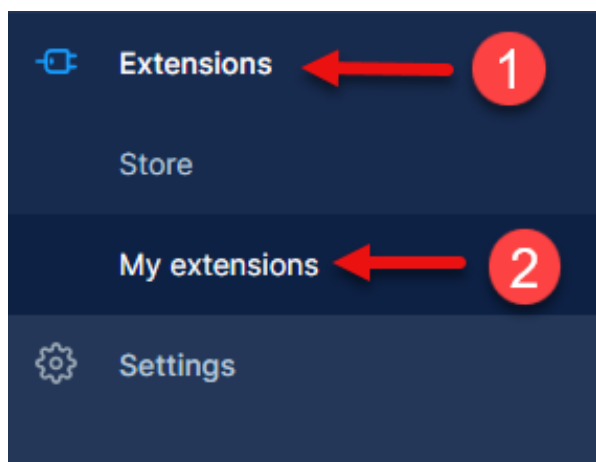

<div align="center">

Figure 1

</div>

Step 2: Click **Upload extension** to browse the **BrandCrockTicketSystem.zip** file, select the plugin and click **Open** to upload the plugin.

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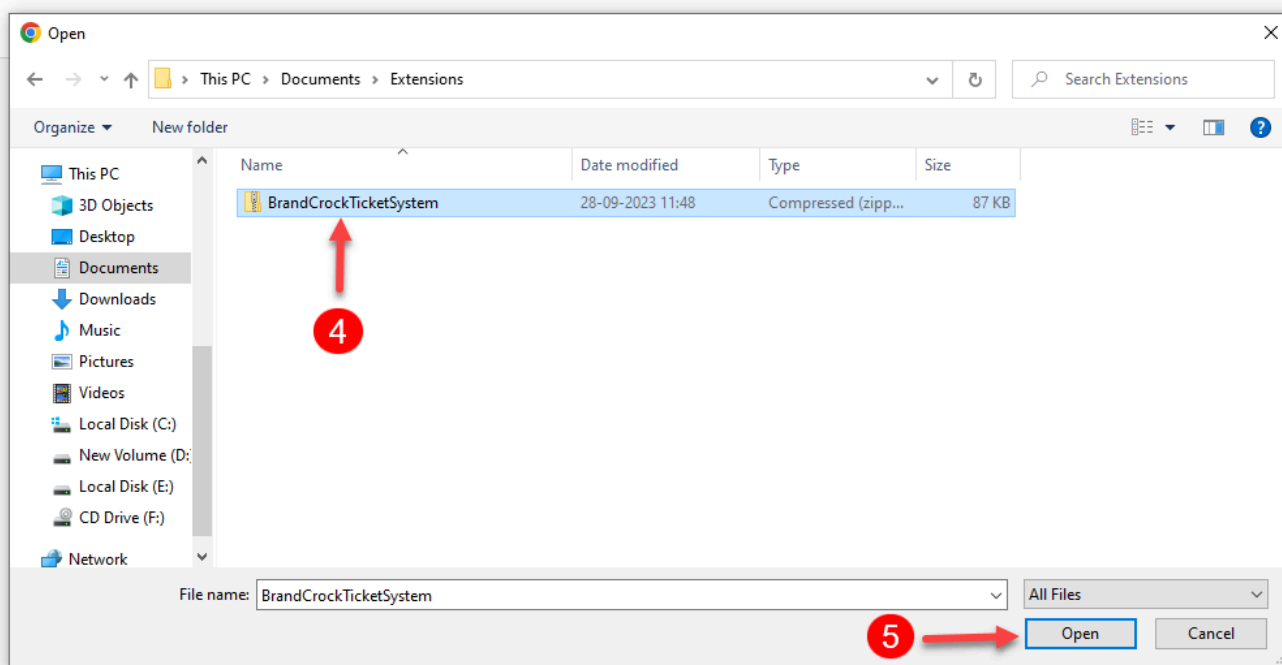Swift/BIC: DEUTDEDBMUC

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Figure 2

Step 3: After uploading the **Ticket System** plugin, it will be shown under **Apps** in **My extensions** Page.
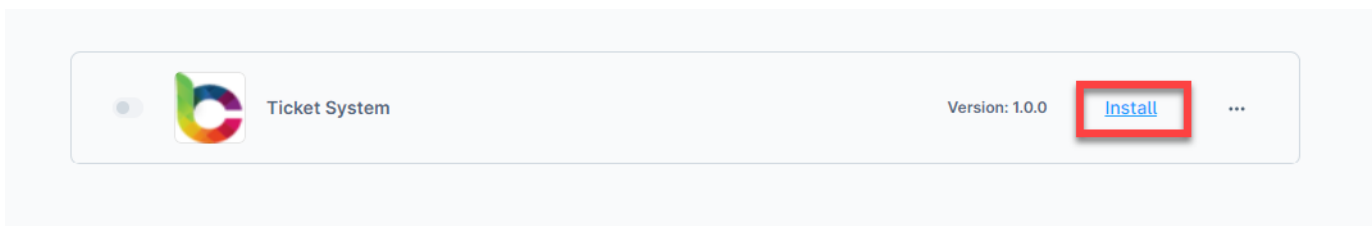

Figure 3

Figure 4

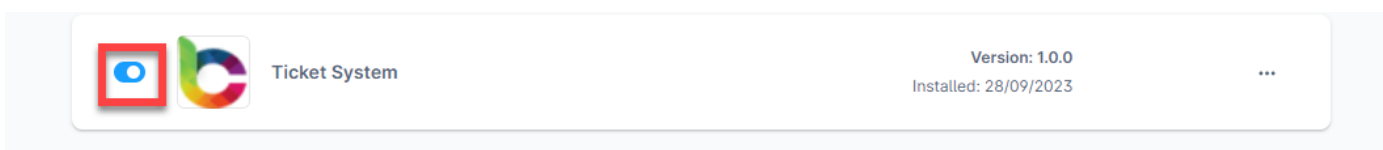**Step 5:** Next, click **enable** switch to activate the **Ticket System** plugin.

Figure 5

4. PLUGIN CONFIGURATION

Step 1: To configure the **Ticket System** plugin, navigate to ⋯ **Edit** option and click **Configure**.

My extensions

Upload extension

Apps   Themes   Recommendations   Shopware Account

Ticket System

Version: 1.0.0
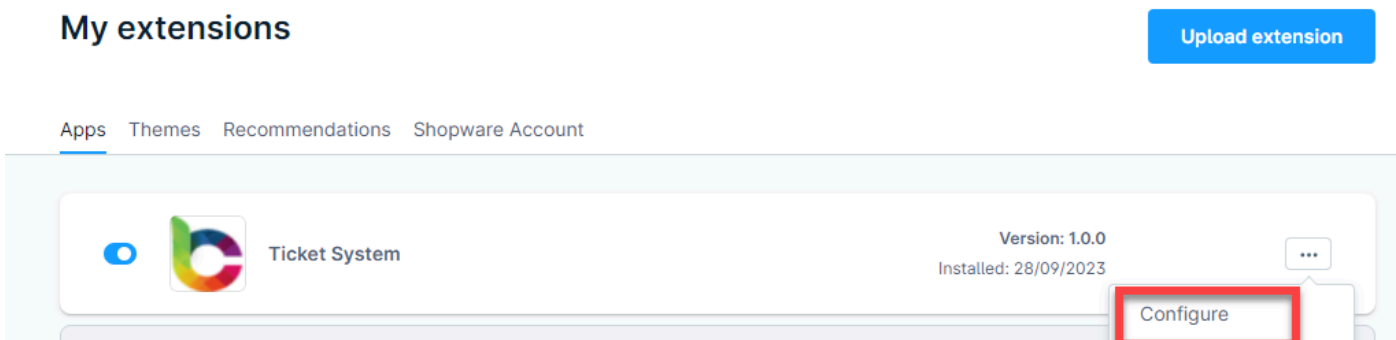Installed: 28/09/2023

⋯

Configure

Figure 6

Step 2: In the **Ticket System** page, choose the sales channel, and define the events for each sales channel. Under the sales channel **Enable ticket system** option and click **Save**

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Ticket System
by BrandCrock GmbH

Save

Ticket System

Sales Channel

All Sales Channels

Figure SEQ Figure * ARABIC 6

Enable ticket system

Figure 7

Step 3: Navigate to **Customer Ticket System** as shown below

Customers

Content

Overview
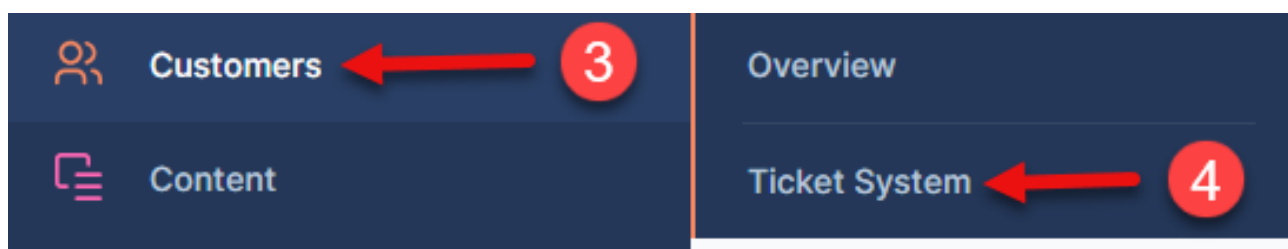
Ticket System

Figure 8

Step 4: Click **Add Event** Option to configure the event details.

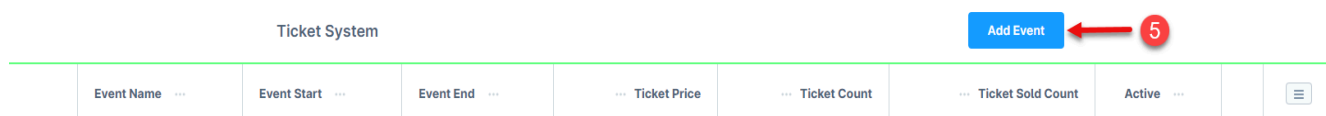| Ticket System							Add Event
Event Name	Event Start	Event End	Ticket Price	Ticket Count	Ticket Sold Count	Active	

Figure 9

Step 5: Now a **configuration** page appears. Configure the below mentioned settings.

Ticket System

Cancel   Save

Ticket Event

Event name *

Oktober Fest

Event start date with time *

2023-09-26 12:00

UTC

Event end date with time *

2023-09-29 12:00

UTC

Ticket price *

500

Ticket count *

10

Venue

Marseiler Strasse 48, Antdorf, Freistaat Bayern, 82387

Event active

Figure 10

The configurable sections and their descriptions are tabulated below:

Section	Description
Event Name	Enter the event name
Event start date with time	Enter the start date and time for ticket availability.
Event end date with time	Enter the end date and time for ticket availability.

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Ticket price	Enter the price of the ticket.
Ticket Count	Enter the total number tickets available.
Venue	Enter the venue for the event. Default venue appears if the location is not provided in this field.

Step 6: After configuring, enable **Event active** and click **Save.**

<p align="center" style="color:blue">Figure 11</p>

Step 7: Once the configuration is done, the shop front-end shows the ticket icon. Upon clicking the icon, the ticketing window appears with the option to choose the number of tickets. After choosing the ticket quantity, the user needs to click **Buy Ticket.**

Ticket System

Available Tickets: 10			

Oktober Fest - 29 Sep 2023 12:00 - 30 Sep 2023 12:00

Venue : Marseiler Strasse 48, Antdorf, Freistaat Bayern, Germany-82387

| Event Name	Price	Qty
Oktober Fest	€500.00	− 2 +

8 → TICKET

10 → **Buy Ticket**

9

Figure 12

Step 8: Once a ticket is bought, the shop admin can view the **Ticket status** in the Ticket system page under **Customers**   as shown below

		Event Name	Event Start	Event End	Ticket Price	Ticket Count	Ticket Sold Count	Active	
	☐	Oktober Fest	29 September 2023 at 12:00	30 September 2023 at 12:00	500	10	2	✓	...

Dashboard
Catalogues
Orders
Customers **11**
Overview
Ticket System **12**

Ticket System **Add Event**

Figure 13

5. PLUGIN UNINSTALLATION

To uninstall the extension, go to **Extensions** **My Extensions**, and deactivate the plugin by disabling the plugin as shown below
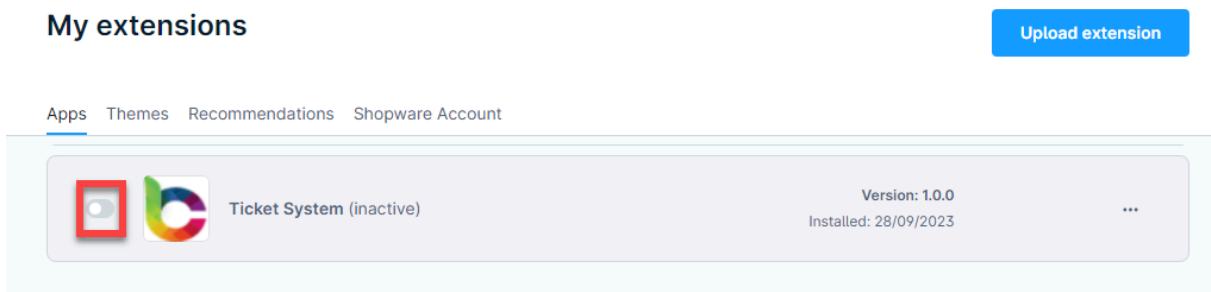

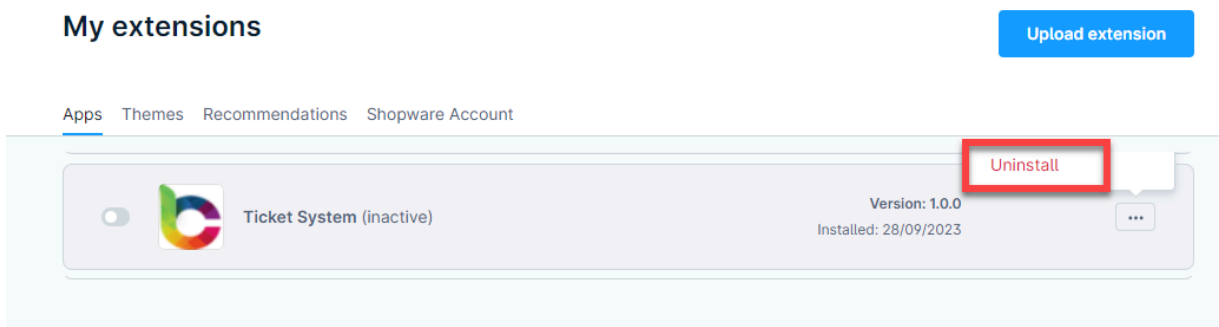**Figure 14**

Next, click **Uninstall** as shown below

Figure 15

Finally, remove the plugin by clicking **Remove** as shown below

Figure 16

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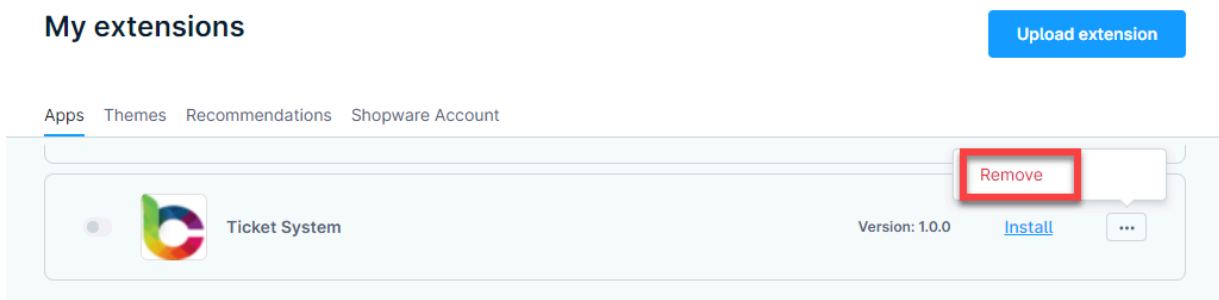
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7. IMPRINT AND CONTACT

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